

UNIVERSITY HOUSING FREQUENTLY ASKED QUESTIONS

Question	Answer
Is housing available for spring 2021?	Yes, Housing applications are now open for spring 2021. Click here to apply today!
I am a current resident for spring 2021, am I able to cancel housing?	Yes, however, if you are considering canceling housing, review the cancellation fee schedule located on the termination form. Charges will also be based on the official move-out date. Click here for the termination form.
For those residing in housing, what are the adjusted additional policies or restrictions related to COVID-19?	Yes. University Housing has implemented additional restrictions in order to comply with CDC guidelines. The restrictions include, but are not limited to the following: <ul style="list-style-type: none"><li data-bbox="884 737 1864 834">• No guests are permitted in University Housing. For Greek Housing, off-campus chapter members are considered guests and do not have access to the Greek community.<li data-bbox="884 846 1864 907">• Residents only have access to their assigned residence hall and other spaces as needed for mailroom access.<li data-bbox="884 919 1885 946">• Residents will refrain from all social gatherings/parties within the residence halls.<li data-bbox="884 958 1913 985">• Residents will practice social distancing – maintain a distance of 6 feet from others.<li data-bbox="884 997 1934 1058">• Use and capacity of community rooms, lounges and learning centers will be adjusted for social distancing – residents are to follow the direction given on signage.<li data-bbox="884 1070 1934 1167">• Residents are required to wear masks in public spaces, hallways, elevators and other spaces where social distancing cannot be maintained (though not in their assigned rooms and suites).<li data-bbox="884 1179 1843 1240">• Elevators are limited to four individuals at a time; it is encouraged to take the stairwell when possible.<li data-bbox="884 1252 1871 1346">• When in line waiting for the elevator or to speak with a University Housing staff member, residents are to follow the direction of signage on where to stand to practice social distancing.<li data-bbox="884 1357 1913 1451">• Bed lofting requests are not currently being accepted. However, you may submit a work order if changing the height position of a bed is an approved accommodation with a letter from the Access and Accommodations Center.

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- Furniture removal – while some residents will not share a bedroom, the extra bed/furniture will not be removed. Removal or damage of the extra furniture will result in additional fees for the resident assigned to that room.
 - Residents who have tested positive for COVID-19, are presumed positive or have been exposed to someone with COVID-19 should immediately notify the university by completing the COVID-19 Reporting Form and follow all guidelines provided; including going into quarantine or isolation, if necessary.
 - Room changes are not permitted unless resident safety is at risk.
 - Room reservations are limited to GSU Housing professional staff and graduate assistants.
 - When Housing staff enter residents' unit (examples include: work order, health & safety inspection, etc.) the staff member will be wearing a mask and gloves. All residents must wear a mask if they are present in the unit. If a resident does not have a mask, one will be provided to them.

What are the room rates for fall 2020-spring 2021?

[Room rates are published on the University Housing website for 2020-2021.](#) Some housing room rates have been adjusted due to reduced occupancy.

Am I able to request a room change?

If you are a current resident, you may submit a room change request for spring 2021. University Housing cannot guarantee that your room change request will be approved due to reduced occupancy and adjusted policies for COVID-19.

If all my courses are online, am I able to still reside in housing for spring 2021?

Yes, if you have a room assignment for spring 2021 and all of your courses are moved to an online format, you are still permitted to reside in housing.

Is there a possibility of an early move-out in the spring 2021 semester?

Developments related to COVID-19 are challenging to predict, specifically for our campus environment. There is a possibility, should the virus worsen or experience a second wave that an early move-out could occur. We are working on plans for this should the need arise. University Housing will provide as much notice as we are able.

When will the fall 2021-spring 2022 housing application be open?

Housing applications are now open for fall 2021-spring 2022. [Click here to apply today!](#) Room rates for fall 2021-spring 2022 will be available later this semester once approved by the Board of Regents (BOR).

I have applied for fall 2021-spring 2022. When will roommate selection begin?	For returning students, roommate selection will be in conjunction with our Keepers and Seekers event – dates for this are to be determined as we are waiting on room rate approval. For first-year students, roommate selection will begin on February 9, 2021. Emails will be sent daily as applications are received.
I have applied for fall 2021-spring 2022. When will room selection begin?	Room selection will be available once room rates and occupancy plans for fall 2021 are confirmed. Check your GSU student email regularly for updates.
What is the process to reserve parking?	<p data-bbox="835 483 1942 656">For residents of Piedmont North, Piedmont Central and the University Commons, log into MyHousing and select the Parking Application option. Select the Personal Preferences option and complete the vehicle information section. Parking permit hangtags will be available for pick-up at centralized check-in on your selected move-in date. Parking costs \$400 for the semester.</p> <p data-bbox="835 699 1942 873">For residents of Greek Housing, Patton Hall and the University Lofts, register your vehicle through the Campus Services Parking Portal. Click the Vehicles option and then add your vehicle information in the Manage Your Account Vehicles page. University Housing is working with Campus Services to have parking permits available for those who reserve parking in advance of move-in. Parking costs for the Lofts deck is \$400 for the semester.</p>
Are residents required to be tested for COVID-19?	<p data-bbox="835 917 1942 1015">In an effort to prioritize the health and safety of our students, residents are strongly encouraged to get tested prior to moving in. If you test positive, per public health department mandates, you are to isolate at home before moving in to the residence halls.</p> <p data-bbox="835 1058 1942 1122">COVID-19 testing resources can be found here. You may also get tested through your own healthcare provider.</p>
How is University Housing helping to protect residents?	<p data-bbox="835 1166 1942 1370">We are following regular updates from the World Health Organization (WHO) and the Centers for Disease Control (CDC). As new information emerges, University Housing will follow the recommended actions as directed by these entities. University Housing has been cleaning high traffic points such as doorknobs, handrails, drinking fountains, elevators, laundry facilities, etc. even more frequently than usual. Additionally, residents can expect to see the following:</p> <ul data-bbox="884 1382 1514 1445" style="list-style-type: none"><li data-bbox="884 1382 1514 1409">• Sanitizing stations throughout the residence halls<li data-bbox="884 1421 1514 1445">• Plexi-glass shields at high service areas

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- Staff wearing PPE
 - Educational materials provided to staff and students on social distancing, cleaning rooms, proper ways to wear and care for PPE
 - Maximum occupancy for common spaces, lounges, learning centers and laundry rooms
 - Water fountains turned off except for bottle filling stations
 - Adjustments to health & safety inspection procedures
 - Protocols for staff entering students' rooms

Will University Housing clean/disinfect student rooms/apartments?

No, residents should disinfect their own spaces using public health guidelines. The CDC provides guidance on [environmental cleaning and disinfection recommendation](#).

What is the protocol within University Housing for those testing positive for COVID-19?

Students who test positive will be asked to return home. However, if that is not possible, limited isolation spaces are available. If a resident is placed temporarily in an isolation space, specific instructions on how to isolate will be provided. Any residents considered close contacts will be communicated with by Student Health Services and will need to quarantine in their room assignments. University Housing custodial staff will also clean and disinfect isolation spaces according to CDC guidelines.

What are the plans for dining?

PantherDining has implemented a number of changes in response to COVID-19. You are encouraged to visit [ahead.gsu.edu](#) or [dining.gsu.edu](#) for complete details. Some highlights are listed below:

- Patton Hall dining center will remain closed.
 - Overnight hours will be at Piedmont Central; however, from 10 pm to 7 am, students may only order to-go.
 - There will be a 3-hour lock-out period between meal swipes to assist with occupancy.
 - Nutrition counseling is still available but will be done virtually.
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